

Updated: 6th August 2021

## Covid-19 Update

All Registrations include a 14-day Cash Refund Policy for runner cancellations. A 100% Race Refund is available for cancellations or postponements due to local Covid-19 restrictions. Note that all charitable donations are non-refundable.

## Participant Registration Cancellations

Days Prior to Race	>91	90-61	60-31	31-14	14-3	<3
Registration Fee Refund	100%	75%	50%	25%	0%	0%
Registration Add-ons Refund	100%	100%	100%	100%	100%	100%
Registration Changes <sup>2</sup>	£0	£0	£0	£0	£0	£10

(Including 14-day Cash Refund Policy)

1. Cash refunds are available within 14 days of event registration and a minimum of 14 days remaining prior to the event start date.
2. Registration changes include distances/board class, categories, team. Permitted up to 3 days prior to race start.
3. Refunds requested more than 180days after transaction will have the payment processing fee deducted.
4. A payment portal fee is deducted prior to any refund equal to £1.

NB. Please note that all charitable donations collected from registrations are non-refundable.

## Organiser Event Cancellations & Postponements

Days Prior to Race	>91	90-61	60-31
Registration Fee Refund	100% <sup>1 2</sup>	100% <sup>1 2</sup>	100% <sup>1 2</sup>
Registration Add-ons Refund	100% <sup>2</sup>	100% <sup>2</sup>	100% <sup>2</sup>

1. Organiser specific and applies to event registrations hosted by GBSUP only.
2. Applies to total event purchase including Add-ons purchases not collected.
3. For non GBSUP hosted registrations refund are requested via the host.

NB. Please note that all charitable donations collected from registrations are non-refundable.